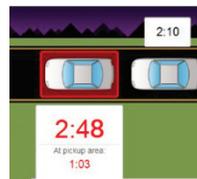


Welcome!

SICOM is excited to provide you with the Drive Thru Director (DTD). The DTD shows each vehicle's progress as it makes its way through your drive thru, and you can track each transaction in real time.



You'll be notified if a vehicle in your drive thru exceeds a timing limit:



During periods where your drive thru is idle, you'll see a summary screen of your speed of service for the day and current day part.

Today's Average Wait Times						
	Breakfast	Lunch	Snack	Dinner	Late Night	All Day
Menu	0:27 Goal: 0:30 78% met					0:27 Goal: 0:30 78% met
Window	0:30 Goal: 0:30 71% met					0:30 Goal: 0:30 71% met
Total	2:14 Goal: 2:30 62% met					2:14 Goal: 2:30 62% met

10:05 AM Breakfast Lunch starts 10:00 AM

Your timing data is sent to SICOM's Digital Menu Board Portal. To reference these reports, login to dmb.sicomasp.com, then (1) click the "Drive Thru Director" tab in the upper portion of your browser, and then (2) click on "Admin options." You should see the following speed of service reports available to you—the **Drive Thru Timing Report** and the **Drive Thru Timing Transactions Report**.



If you are unable to access these reports, contact your DMB Portal administrator. If you experience any technical issues with your Drive Thru Director, or have any questions about how it operates, contact SICOM Support at **1-877-HIWPOS** (1- 877-449-9767) or email sos@sicom.com.